

APPENDIX 1

OVERVIEW

In her book *“CORPRATE HARMONY – The Performance Link for today’s Modern Organization”* Catherine Osborne calls for a new approach to leadership and people development -- one that will bridge the gap between performance and workplace behaviour, and between workplace behaviour and mindset.

CORPORATE HARMONY™ provides a time efficient and cost effective methodology of real-time on-the-job development of **the skill of Positive Presence™** – a mental thought model that connects human energy to human behaviour and results in positive and energized employees that are healthier, more productive, make fewer errors, and are focused on getting their job done in an environment of positivity and harmony. For leaders, the results are even more dramatic with the emergence of a new way of *thinking and being* that drives the strength-giving behaviours required for a collaborative and caring leadership approach.

The **CORPORATE HARMONY** model of leadership development incorporates mind, body, emotions, behaviour and the inner self to help front line and mid-level leaders/managers/supervisors and their staff be happier, more optimistic and more engaged, and satisfied with their job. Most importantly, **the Skill of Positive Presence** and the plethora of techniques, exercises and resources, provides the means to rise above the destructive consequences of workplace stress on mental, physical and emotional health.

CORPORATE HARMONY’S ‘POSITIVE PRESENCE PROGRAM’SM is a virtual ‘Train-the-Trainer’ model of step-by-step Interactive Learning of proven evidence-based world-class content through a systematic, programmatic, methodology of delivery that is not only affordable, but simple to understand and easy to implement. It uniquely presents a practical application of the latest brain science research to dynamic organizational systems and diffuses **Positive Presence** as a skill and as a philosophy throughout the system. Your certified Subject Matter Experts (Positive Presence Champions) can implement the Program Plan and curriculum ‘as is’ or customized to suit your needs.

‘POSITIVE PRESENCE ENTERPRISE MODEL’SM ‘POSITIVE PRESENCE HEALTHCARE LEADERSHIP’SM

Is a virtual ‘Train-the-Trainer’ model of step-by-step Interactive Learning of proven evidence-based world-class content through a systematic, programmatic, methodology of delivery that is not only affordable, but simple to understand and easy to implement. It uniquely presents a practical application of the latest brain science research to dynamic organizational systems and establishes **Positive Presence** as a skill, as a philosophy/culture, and as a business improvement strategy throughout the system. Your credentialed Subject Matter Experts (SMEs) will ignite the Positive Presence skillset and behaviour competencies throughout your organization.

Level 1: Foundational – Self-awareness

Level 2: Relational – Collaboration

Level 3: Operational - Connection

Optional Upgrade

1. **Leadership Assessment** – an optional upgrade consisting of 6 monthly behaviour assessments for continuous leader improvement.
2. **Master Coaching (Facilitation, Support and Feedback)** – an optional upgrade consisting of 12 group sessions of coaching and program support.